



east · west · wellness
OF MARIN

East West Wellness of Marin Financial Policy

On The Job Injuries - Worker's compensation covers Chiropractic care at 100% with approval from your employer. The injury needs to be reported to your employer immediately to activate a worker's compensation claim, If an attorney is handling your claim, please notify our business office immediately.

Personal Injury / Automobile Accidents - Personal injury covers Chiropractic at 100%. Please present your auto insurance forms and/or police reports as soon as possible. Our office policy is to submit it to all insurance and let the insurance companies decide who is responsible. If any attorney is handling your case, please notify our business office immediately. Although you are responsible for your bill, our office will wait for settlement as long as you are an active patient or the case is open.

Group or Individual Insurance - Your insurance is an agreement between you and your insurance company, not between your insurance company and this office. As a courtesy to our patients, our office will complete the necessary insurance forms at no charge, and file them with your company. It is to be understood and agreed that services rendered are charged to you directly and you are personally responsible. ***If you are not certain if your insurance covers chiropractic care, it is your responsibility to contact your company to verify this.. While we will try our best to collect exactly what you owe at the time of your treatment, we cannot guarantee this. You will be billed for any additional portions that were applied to your deductible and any portions your insurance stated were your responsibility.*** Unfortunately, all insurance policies are different. This is why it is difficult to know exactly what amount we should collect from you. **We are not in-network with any insurance company.**

Patients without Insurance - We require that 100% of your visits be paid at the time of service. We are happy to accept your check, cash, MasterCard, Visa, Or Amex. (Amex requires an additional \$4 fee.)

Nutritional Supplements and Services - All nutritional services and supplements are cash services. Please be prepared to pay your bill at the time of service. In order for us to maintain our inventory for everyone, these services must be paid for upfront. Please keep in mind we do give an additional 5% discount off of your total bill when you pay by cash or check.

I understand and agree that health and accident insurance policies are an arrangement between an insurance carrier and myself. Furthermore, I understand that the Doctor's office will prepare any necessary reports and forms to assist me in making collection from the insurance company and that any amount authorized to be paid directly to the Doctor's office will be credited to my account on receipt. However, I clearly understand and agree that all services rendered to me are charged directly to me and that I am personally responsible for payment of my deductible, co-pays, and/or any coinsurance amounts. If account is not paid within 90 days of the date of service and no financial arrangements have been made, you will be responsible for reasonable legal fees, collection agency fees, interest charges, and any other expenses incurred in collecting your account.

We strongly encourage a **pay at the time of service policy** so we can focus on what we are good at... your health!

Patient's signature: _____ Date: _____